**VidyoDesktop:**

Project in JIRA – <https://jira.vidyo.com/issues/?jql=project%20%3D%20VD>

VidyoDesktop Change Log - <https://confluence.vidyo.com/display/hpd/Vidyo+Desktop+Change+Log?watchingPage=false&watchingSpace=false&watchingBlogs=false&isAdmin=false&isBlogPost=false>

Current GA – 3.6.9.014

Previous GA – 3.6.5.011

Vidyo Product Support Policy  - VidyoDesktop

VidyoDesktop for Windows:

* Windows XP SP 3 32bit
* Windows 7 32 and 64 bit
* Windows 8 & 8.132 and 64 bit
* Windows 10 32 and 64 bit

reference : <http://windows.microsoft.com/en-us/windows/lifecycle>

VidyoDesktop for Mac:

* Vidyo supports the latest major Mac OS version, including its 3 last minor versions if these exist
* The tip of the prior 2 major versions

Example: when OSX 10.11.4 is the latest, the supported OSX versions will be OSX 10.11.4, 10.11.3, 10.11.2 & 10.10.5, 10.8.5

VidyoDesktop for Linux:

Support for the tip of the latest major32 and 64 bit versions of Ubuntu and Red Hat, as determined by the references below:

* Ubuntu: <http://www.ubuntu.com/info/release-end-of-life>. in addition to the above Vidyo will support the latest non LTS Ubuntu release.
* Red Hat: <https://access.redhat.com/support/policy/updates/errata>

Example:

|  |  |
| --- | --- |
| Ubuntu | RedHat |
| latest Non-LTS  Ubuntu 15.04 | Latest official version  RadHat 7.1 |
| **1 Latest LTS versions:**  Ubuntu 14.04.3. | **Latest official version -1**  RedHat 6.7 |

**VidyoDesktop Known Issues (Full Jira list) -** <https://jira.vidyo.com/issues/?filter=15427>

**In High Level -**

1. As a VidyoDesktop user when using an Windows OS 8, 8.1 or 10, I should only be able to share my Displays (not windows).
2. [SOAP error 407 (Proxy authentication required)](https://jira.vidyo.com/browse/VD-9890).
3. Passwords are available in clear text in core dumps.
4. Video is not recovering from low bandwidth when mic is muted at 50k downlink.

**Installation-**

C:\Users\\*username\*\AppData\Local\Vidyo\Vidyo Desktop\VidyoDesktop.exe

**Logs location:**

C:\Users\\*username\*\AppData\Local\Vidyo\Data\User

**VidyoDesktop + FECC plugin:**

Project in Jira: <https://jira.vidyo.com/issues/?jql=project%20%3D%20PVD>

VidyoDesktop FECC change log: <https://confluence.vidyo.com/display/hpd/VidyoDesktop+FECC+Plugin>

**FECC Known Issues (Full Jira list) -**<https://jira.vidyo.com/issues/?filter=15433>

**In High Level –** \_

* The Pan and Tilt controls don't respond always for single clicks for Logi Group C2 Camera and Logitech PTZ Pro Camera
* Some Prolific USB-to-serial adapters do not work on Windows 8.1 and Windows 10

**MSI Parameters –**

**Explanation of how to execute can be found in VD full cycle test plan unsder section MSI -** <https://testrail.vidyo.com/testrail/index.php?/suites/view/20&group_by=cases:section_id&group_order=asc>

SAML authentication

PORTALHISTORY

CHECKFORUPGRADE

ENABLEFEATURES=7 (Disable Chat feature)

ENABLEVIDYOAUTOSTART

LOCKUSERNAME

WEBPROXYPACSCRIPT

PROXYSETTINGS

VIDEOMODE

WEBPROXYPASSWORD

ENABLESTARTSHARE

Enable the Multi Share option

Enable 'Validate Server Certificate' option - ShowValidateCertificate

MEDIALOWPORT

MEDIAHIGHPORT

ENABLEAUTOANSWER

ENABLEENTRYTONE

ENABLESHOWPARTICIPANTNAME

ENABLEFULLSCREENVIDEO

UninstallUserVd

Enabling FECC capabilities